

# BAYLOR DINING

## FALL 2020

### FAQ'S & ANSWERS

#### WHEN DO MEAL PLANS START?

Meal plans start on 8/17/20.

#### IF WE DO NOT HAVE A MEAL PLAN HOW CAN WE PAY FOR OUR FOOD?

Baylor Dining locations will be cashless beginning fall 2020. Our on-campus dining locations accept Dining Dollars, all card types, except for American Express, and also accept Apple and Google Pay.

#### WHAT ARE THE MEAL RATES FOR STUDENTS WITHOUT A MEAL PLAN? OR FAMILY AND FRIENDS THAT COME TO VISIT?

Breakfast: \$6.75  
Lunch: \$10.00  
Dinner: \$11.25

#### HOW LONG AFTER SCHOOL STARTS DO I HAVE TO CHANGE MY MEAL PLAN?

You have until the second week of school to downgrade your meal plan. You can upgrade your meal plan at any time throughout the semester.

#### WHAT ARE DINING DOLLARS?

Dining Dollars are cash equivalency tied to your student ID.  
1 Dining Dollar = \$1.

### **WHERE CAN I ADD/ RE-LOAD DINING DOLLARS ON MY ACCOUNT?**

Log into your BearWeb account, select student financial services, select student account, then select Meal Plans - Add/Change.

### **WHERE CAN I USE MY DINING DOLLARS?**

Dining Dollars can be used at any of our on-campus dining hall locations, retail eateries, coffee shops, or convenience stores.

### **WHO CAN I SPEAK TO REGARDING MY MEAL PLAN QUESTIONS?**

Please reach out to our dining associates listed under the “contact us” tab on our Baylor.CampusDish website.

### **WILL HAND SANITIZER BE AVAILABLE IN DINING LOCATIONS?**

Yes,  
hand sanitizer stations will be placed at the entrance of each dining hall and retail location. There will be sanitation stations available in our dining locations for students to use who wish to sanitize their table (spray bottles and disposable towels will be included).

### **WHAT WILL THE BAYLOR DINING EMPLOYEES DO TO STAY HEALTHY AND KEEP STUDENTS HEALTHY?**

Baylor Dining Services is committed to keeping our students safe and healthy. We commit to a routine hand washing procedure, wearing face masks, installing plexiglass barriers, and practicing social distancing guidelines.

For more information regarding COVID-19 safe practices, please visit:  
<https://baylor.campusdish.com/COVID19Information>

### **WILL I BE REQUIRED TO WEAR A MASK IN THE DINING LOCATIONS?**

Masks will be required to enter the dining locations, while you are in line and while you are making your selections. You will not be required to wear one while sitting at your table.

**HOW WILL WE KNOW IF WE ARE STAYING SOCIALLY DISTANT?**

Our dining locations on campus will have informational signage and directional floor markers to help students stay socially distant according to CDC guidelines.

**WHAT WILL SEATING IN THE DINING HALLS LOOK LIKE?**

Our dining locations will offer in dining seating that follows state and county guidelines for allowable occupancy.

**WHAT WILL CLEANING LOOK LIKE AT THE ON-CAMPUS DINING LOCATIONS WITH COVID-19?**

Our dining teams will disinfect all of our dining locations during and between service times. We will also maintain frequent cleaning of all surfaces and items that are at higher risk of contamination (door handles, light switches, condiment stations, tray slides, etc.) through out the day.

**WILL ALL DINING LOCATIONS ON BAYLOR'S CAMPUS BE OPEN IN THE UPCOMING SEMESTER?**

Yes, all dining locations on campus will be open in the upcoming year.

**WILL THE DINING HALLS STILL OFFER A VARIETY OF FOOD OPTIONS?**

Yes, all of our dining hall locations will still offer students a variety of different food options. In the event we have to go to take out only there may be some limitations on menu.

**WILL BAYLOR DINING OFFER TO-GO MEAL OPTIONS?**

Yes our dining hall and retail locations will offer a variety of to-go meals.

**WILL FOOD STILL BE SELF-SERVE IN THE DINING HALLS AND RETAIL LOCATIONS?**

No, all meals will be served to students by our Baylor Dining team members. This includes the salad bar, desserts, and other stations.

### **WHAT OPTIONS ARE AVAILABLE FOR VEGETARIANS AND VEGANS?**

Our Memorial and Penland locations each have vegan dining stations open for lunch and dinner. We also have a plant based stir-fry station in Penland. Our locations provide soy and almond milk, a full salad bar, and vegetarian and vegan options are available at every station.

### **DOES BAYLOR DINING PROVIDE NUTRITIOUS FOOD OPTIONS?**

Yes!

We pride ourselves in serving nutrient rich food at every location and during each meal. Every location has a full salad and produce bar with a variety of fruits, vegetables, and legumes always available. We offer grilled, baked, and plant based offerings, infused waters, and balanced meals containing a protein, starch, and veggie at each location.

### **WHERE CAN I FIND NUTRITION INFORMATION ABOUT ITEMS SERVED IN THE DINING LOCATIONS?**

All dining locations post menus on our website, [baylor.campusdish.com](http://baylor.campusdish.com). Students are able to click on individual items and see nutrition information and ingredients. Students may also filter their search for available items based on their diet (such as vegan or vegetarian, and any of the Top 8 allergens.)

### **I DO NOT EAT GLUTEN. WHAT OPTIONS ARE AVAILABLE TO ME?**

Baylor dining has several options for those who do not eat gluten. Our most notable feature is our Worry Free Kitchen, located in our 1845 at Memorial location. This kitchen is enclosed with its own vent system, food storage, prep areas, and equipment. All recipes served out of Worry Free are made without gluten, peanuts, or tree nuts. All Bears have access to this kitchen with their meal plans, and it is open Monday-Friday for continuous service. Our Penland and East Village dining locations each have a Made without Gluten station, where all recipes and ingredients are made without gluten. We also serve made without gluten desserts at each location, and have Udi's Gluten Free bread available at all locations upon request. Our Brooks dining hall location has a designated fridge where gluten free bread and made without gluten items are stored.

**WILL ANY ON CAMPUS DINING LOCATIONS OFFER ALLERGY FRIENDLY FOOD OPTIONS?**

Yes, each dining location will offer allergen free options during each meal period. Baylor also has a Worry Free Kitchen located within Memorial Dining Hall.

**CAN BAYLOR DINING ACCOMMODATE ALL FOOD ALLERGIES?**

Baylor Dining is able to accommodate most food allergies, including all Top 8 allergens (Peanuts, tree nuts, shellfish, fish, wheat, eggs, dairy, and soy). We also run a made-to-order concept where students may ask for modifications to their meals. Students also reserve the right at every dining location at any time to ask associates to change their gloves, wash their hands, use a different pan to cook in, pull fresh food, etc.

**IF I HAVE FOOD ALLERGIES WHO CAN I TALK TO?**

Any of the Baylor Dining management team can answer your allergy related questions while in our facilities. If you have dietary concerns or need a specific plan, Baylor Dining has an on-campus dietitian, Taylor Beard. She is a free, on-campus resource for all Baylor Bears.

**WHAT IS THE BAYLOR DINING DIETITIAN'S CONTACT INFORMATION?**

Baylor Dining's on-campus dietitian, Taylor Beard can be reached at- 254-710-6462 or at beard-taylor@aramark.com.

**WHAT DOES THE BAYLOR DINING DIETITIAN PROVIDE TO STUDENTS?**

Dietitian services are offered at no cost to students. She is available for nutrition consults and counseling, dining hall tours, questions about nutrition and/or food allergies, workshops and nutrition events. She is licensed and registered in the US and Texas to provide nutrition counseling and information for those with medical conditions, including diabetes, obesity, high blood pressure, and food allergies among others.